

Prices

With Tap, Tap, Go, we will work out the best value fare possible, when you travel with Norwich Park and Ride.

Ticket/Fare	Price capped at
Day Anytime	£3.80
Day (After 1200)	£2.70
3 Consecutive Days	£9.00
4 Consecutive Days	£12.00
5-7 Consecutive Days	£14.70

The price of any journeys you make will be calculated by the payment system and charged to your account at the end of each day. The price is the same as buying a paper ticket on the bus.

Here are some Journey vs Capped price examples:

Example	Price
If you make multiple journeys in one day and you travel before 1200	£3.80
If you travel after 1200, and make multiple journeys	£2.70
If you commute in the morning (before 1200) for 3 consecutive days	£9.00
If you travel 3 consecutive days after 1200	£8.10
If you travel 4 consecutive days before 1200	£12.00
If you travel for 4 non-consecutive days in the week before 1200	£14.70
If you travel before 1200 5 days a week or more (max of 7 days)	£14.70

Important: Capping will only work if you use the same card or device to travel

Occasional traveller? Buy a 10-day ticket for £30 on the app.

Frequently asked questions ?

Is it just for adult fares?

Yes. For discounted, 16-19, child or group tickets please use the app or buy a paper ticket from the driver.

Can I pay for 2 or more people?

No, you can only use your card or device for one person per journey when travelling using Norwich Park and Ride. You can still continue to buy a paper ticket for multiple passengers and pay by card.

Will I get a ticket?

When you use Tap, Tap Go, you won't receive a ticket but you can check your journey history and the fares charged online at

<https://mytrips.uk.littlepay.com/go-east-anglia>. You'll need to enter your card details so we know it's you, but you won't be charged. If a revenue protection inspector boards the bus you will need to present the card you used to make payment for inspection.

Do I need to "tap off" as I leave the bus?

No, given the simple nature of Norwich Park and Ride and that all our journeys travel into Norwich Bus Station, you do not need to tap off as you leave the bus. Simply "tap out" again as you board the bus to head on back to one of our four car park sites to collect your car.

What routes can I use Tap, Tap, Go on?

Tap, Tap, Go is valid on routes **501** and **502** from Norwich Airport, Sprowston, Harford and Thickthorn. For passengers using routes **6** and **8** from Norwich to Thickthorn park and ride in the evenings, Tap, Tap, Go will also be valid on these routes too. You can also travel out of the city to one of our sites and back again, using Tap, Tap, Go.



An easy way to travel that is totally touch-free

Simply **tap in** to the city with your contactless card as you board the bus and **tap out** as you head home



How does it work?

When you board the bus, simply, place your contactless card or phone on the ticket machine reader by our driver and wait for the beep...

When the screen displays ACCEPTED, you're good to go.

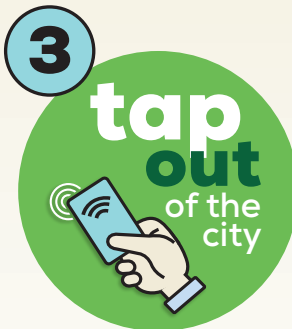


2



No need to wait for a paper ticket or change!

Sit down in the comfort of our buses and enjoy your journey into Norwich City Centre.



When you're ready to head home, tap out on the reader as you board the bus.

Perfect for adults who:

- Commute into the city for work
- Travel all week or on several consecutive days
- Don't want to bother buying a ticket beforehand
- Want to go shopping

Occasional traveller? Buy a 10-day ticket for £30 on the app.

Tap, Tap, Go is not available for our 16-19, Children, Concessionary or Group travel fares.

£ Ways to pay

You can use Tap, Tap, Go with any card featuring a contactless symbol including Visa and Mastercard Contactless Debit or Credit Card or Google Pay or Apple Pay on your smart phone. Unfortunately, we do not accept Maestro or American Express.

No sign up required, simply hop on the bus and Tap, Tap, Go...

Important: Place your card face down with the contactless symbol facing down onto the ticket pad. If using your smart phone, direct the symbol facing upwards.



Track your journey history



You can check your journey and fares history online...

No sign up needed!

<https://mytrips.uk.littlepay.com/go-east-anglia> 

Contact us

Have a question about Tap, Tap, Go?



0330 053 9358



feedback@konectbus.co.uk

www.norwichparkandride.co.uk/taptapgo



tap, tap, go...